

Name of meeting: Calderdale and Kirklees Joint Health Scrutiny Committee

Date: 22 March 2016

Title of report: Yorkshire Ambulance Service (YAS) and NHS 111 Service

Is it likely to result in spending or saving £250k or more, or to have a significant effect on two or more electoral wards?	No
Is it in the Council's Forward Plan ?	No
Is it eligible for "call in" by Scrutiny ?	No
Date signed off by <u>Director</u> & name Is it signed off by the Director of Resources? Is it signed off by the Acting Assistant Director - Legal & Governance?	No – The report has been produced to provide the context to the Committee discussions with the Yorkshire Ambulance Service and NHS 111 Service.
Cabinet member portfolio	Prevention, Early Intervention and Vulnerable Adults

Electoral [wards](#) affected: All

Ward councillors consulted: N/A

Public or private: Public

1. Purpose of report

- 1.1 To provide members of the Calderdale and Kirklees Joint Health Scrutiny Committee (JHSC) with the context to the discussions with YAS and NHS 111 Service.

2. Key Points

- 2.1 YAS will play a key role in the new proposed future model of care in Calderdale and Greater Huddersfield with an emphasis on assisting in the direction of patients to the most appropriate place of care to meet their needs.
- 2.2 This element of work that will be undertaken by YAS will include establishing protocols with the CCG's which enable YAS to make

decisions on which services will be the most appropriate to direct patients to.

- 2.3 In addition where patients present themselves at a local site with an emergency or specialist emergency care need CCG's will work with YAS to develop local protocols on intra-site transfers.
- 2.4 The new arrangements for urgent care will involve an increased reliance on the NHS 111 service. There will be a focus on encouraging people to contact NHS 111 so that they can receive medical help and advice and be signposted to the right service to meet their needs.
- 2.5 CCG's have outlined a number of objectives that will need to be achieved in order to ensure that the new arrangements can be successfully implemented that include:
 - To Help people understand when it is appropriate to call for an ambulance;
 - To undertake more work with NHS 111 and the public so that people can be signposted to the best place of care;
 - To ensure that if people do present themselves at an Urgent Care Centre (UCC) with problems that require specialist care, that staff in the UCC have the necessary skills to stabilise the person and prepare them for transfer.
- 2.6 Representatives from YAS and NHS 111 will be in attendance to provide an overview of the role that they will play in the new model of care for hospital services and outline how the NHS 111 service will be developed to support the urgent and emergency care services.

3. Implications for the Council

This is a report for information.

4. Consultees and their opinions

Not applicable

5. Next steps

That the JHSC takes account of the information presented and considers the next steps it wishes to take.

6. Officer recommendations and reasons

That the JHSC considers the information provided and determines if any further information or action is required.

7. Cabinet portfolio holder recommendation

Not applicable

8. Contact officer and relevant papers

Richard Dunne, Principal Governance & Democratic Engagement Officer, Tel: 01484 221000 E-mail: richard.dunne@kirklees.gov.uk

9. Assistant Director responsible

Julie Muscroft, Assistant Director: Legal, Governance & Monitoring